



“COVID COVER” BOOK WITH CONFIDANCE

GVH P/L, T/A, Great Value Holidays, agrees to refund your tour payments if affected by COVID19 as per the Terms & Conditions listed below.

1. Deposit is due within 7 days of receiving your booking confirmation
2. Final Payments are due 60 days prior to tour commencing.
3. Promotion only covers GVH conducted tours for 2020 Christmas and 2021 Tours
4. Promotion only covers tour cancellations due to GOV Restrictions being enforced for CV19
5. No refunds are payable due to any other occurrence or “Change of Mind” reasons
6. A 100% full refund of all payments received up until 30 days prior to the tour departure.
7. If tour is restricted from departing due to CV19 inside 30 Days, a 100% credit will apply
8. If the tour cannot proceed, then reimbursement will occur as of the tour departure date
9. Tour must be taken within 12 months of the booking date.
10. Promotion does not cover existing bookings made prior to the 28 / 07 / 2020
11. Promotion is not available with any other GVH offers.
12. GVH reserves the right to cease the promotion at anytime.
13. Entry into the promotion will be deemed as acceptance of these terms and conditions

We would like to advise you prior to departing on your holiday that for health, safety and legal reasons there are some limitations to the assistance our staff can provide. At no time can our staff assist with the following:

- o Lifting customers or giving physical assistance
- o Administering any medications or medical assistance
- o Pushing customers in wheelchairs

Should assistance of this nature be required, clients acknowledge, by proceeding with this booking, it is their responsibility to arrange for a carer to travel with them. Clients also acknowledge that if this is not arranged by client our staff has the right to refuse client to continue on tour for their own safety and the comfort of other guests. Any expenses incurred will be at clients cost.

PAYMENT DETAILS: (3 options below)

1. Clients wishing to pay by Direct Credit to our Account, details are as follows:

BANK OF QLD - GREAT VALUE HOLIDAYS

BSB: 124 065 - ACCOUNT: 21011381

Please use your Booking Number and Surname as payment reference.

2. Cheques and Money Orders are to be made payable to GREAT VALUE HOLIDAYS.
3. Credit Card payments, please contact the office, a 1.5% credit card surcharge applies.

TRAVEL INSURANCE is always highly recommended to cover the deposit and other tour costs

PLEASE NOTE THAT ALL TRAVEL DOCUMENTS WILL BE SENT APPROXIMATELY 2 WEEKS PRIOR TO DEPARTURE

Thank you for your booking

The Team @ Great Value Holidays